

The **Right** Part  
At The **Right** Time





### Same-Day Service

Our vast fleet of company owned vehicles and courteous drivers provide multiple same-day deliveries to most major metro areas through an extensive, nation-wide warehouse distribution network.



### Selection

WORLD PAC imports parts directly from the most respected OEM manufacturers in the automotive industry. Sourcing the original parts from the original manufacturers ensures the precise fit and easy installation the first time, as well as the quality that maintains the integrity of the vehicle. To enhance our OEM Import and Domestic product offering, we also provide products from the highest quality aftermarket manufacturers. With our 'First to Market' philosophy, the fact is by the time new cars hit the road, replacement parts are in our system, ready for you to source.

*British Domestic German Japanese Korean Swedish*



### Promotions & Incentives

In appreciation for supporting WORLD PAC programs, we have rewarded our loyal customers with incentives including cruises, trips to Europe, Harley Davidson motorcycles, VIP hospitality at major automotive races, exclusive national customer training events and much, much more. We also host regional events to give our customers a chance to meet their sales associate, interact with parts manufacturers and enjoy the WORLD PAC experience.





## **Customer Marketing Solutions**

Marketing your repair facility is more important today than ever before, and WORLDPAAC can help. To assist you with your marketing plan, WORLDPAAC provides complete "turn-key" marketing services that allow you to focus on running your business ... we do the rest.



## **Outstanding Sales Associates - Business Partners**

As with all WORLDPAAC associates, our sales staff and customer service teams are dedicated to the success of our customers. With over 20 regional sales offices across the U.S. and Canada, our personal customer centric approach provides for your account to be managed in the fashion that best suits your particular business.



## **Customer First - World Class Support**

WORLDPAAC is dedicated to providing our customers with the highest level of service and support. The WORLDPAAC "Customer First Department" has been developed strictly with the customer in mind. Customer First is not attached to any other department, and as such, provides our customers with a direct link to the executive management team at WORLDPAAC.



## **WORLDPAAC Training Institute**

The WORLDPAAC Training Institute (WTI) specifically addresses the two primary areas of running a successful business:



- **Technical Training:** Advanced car line specific training to help technicians successfully diagnose and repair late model vehicles.
- **Business Development:** Workshops cover practical automotive business management topics including Financial Management, Service Advisor, Employee and Marketing subjects.





# WORLD PAC

**WORLD PAC** was formed in 1995 as a result of several acquisitions of the leading import automotive companies spanning over 40 years of service in the import aftermarket. **WORLD PAC** imports and distributes original equipment and quality replacement automotive parts to select specialty import and domestic service centers. Our program includes an offering of more than 100,000 part numbers at one source for over 26 import, as well as select domestic car lines.

## **Our Exclusive On-Line Catalog & Ordering System**

First introduced in 1998, WORLD PAC's free and proprietary on-line catalog and fulfillment ordering system is the most widely used and advanced program in our industry.



## **Nationwide Overnight Service**

In addition to our own multiple same-day service, WORLD PAC provides dependable and consistent overnight delivery service to every address in North America.

Leveraging the organization and efficiencies of our 90+ strategically located facilities is the backbone of our commitment to delivering 'the right part at the right time'.



We are proud to provide our customers with quality automotive parts from these superior suppliers and many others.



**bosal**



**BOSCH**

**brembo**

**Continental**  
CONTITECH



**DENSO**



**EXEDY**



**KYB**  
World Class Shocks & Struts

LEMFÖRDER

**LIQUI  
MOLY**

**MANN  
FILTER**

**MOTUL**

**PAGID**



**TEXTAR**



**SACHS**



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